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SINCE 1979  
THE TEAM APPROACH TO PREMIER PERFORMANCE ®

INTELLECTUAL PROPERTY LAW

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LITIGATION, DISPUTE RESOLUTION  
AND RELATED MATTERS

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Mail Stop Patent Application  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir/Madam:

Transmitted herewith for filing is the patent application of Bria, et al. for A BUSINESS METHOD OF PROVIDING PRODUCTS OR SERVICES TO A CLIENT IN A GRADUATED MANNER TO ACHIEVE AN END RESULT comprising 21 pages of specification and claims.

X Priority of application no. 60/411,325 filed September 17, 2002 in the United States Patent Office is hereby claimed.

Enclosed also are:

X 5 sheet(s) of drawings.

X Declaration, Power of Attorney and Petition.

       Nonpublication Request Under 35 USC 122(b)(2)(B)(i).

       An Assignment.

EXPRESS MAIL LABEL NO.: EL 980208718 US

## CERTIFICATE OF DEPOSIT

DATE OF DEPOSIT: September 17, 2003

I hereby certify that this paper or fee (along with any paper or fee referred to as being attached or enclosed) is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on the date indicated above and is address to: Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signed

X A Certificate of Mailing by "Express Mail" certifying a filing date of September 17, 2003, by use of Express Mail Label No. EL 980208718 US.

X Applicant claims small entity status under 37 CFR 1.9(b) & 1.27(c).

       Information Disclosure Statement under 37 C.F.R. § 1.97, PTO Form-1449 with listed references attached (if indicated as being attached by the Information Disclosure Statement). The filing fee has been calculated as shown below.

			SMALL ENTITY		OTHER THAN A SMALL ENTITY	
FOR	NO. FILED	NO. EXTRA	RATE	FEE	RATE	FEE
BASIC FEE				\$375		\$750
TOT. CLAIMS	31-20 =	11	x 9 =	\$ 99	x 18 =	\$
IND. CLAIMS	5-03 =	2	x 42 =	\$ 84	x 84 =	\$
MULTIPLE DEPENDENT CLAIMS PRESENTED			\$140		\$280	
ASSIGNMENT FILING FEE			\$ 40		\$ 40	
			TOTAL	558.00	TOTAL	

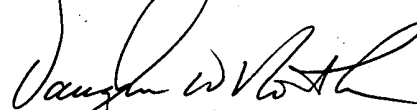
X A check in the amount of \$ 516.00 is enclosed to cover the filing fee.

The Commissioner is hereby authorized to charge any additional fees associated with this communication or to credit any overpayment to Deposit Account No. 20-0100.

Please address all future correspondence in connection with the above-identified patent application to the attention of the undersigned.

Dated this 17 day of Sep, 2003.

Respectfully submitted,



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Enclosures

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